

## DEPARTMENT OF DISABILITIES, AGING AND INDEPENDENT LIVING

Division of Licensing and Protection  
103 South Main Street, Ladd Hall  
Waterbury, VT 05671-2306  
<http://www.dail.vermont.gov>  
Voice/TTY (802) 871-3317  
To Report Adult Abuse: (800) 564-1612  
Fax (802) 871-3318

November 14, 2013

Ms. Paula Patorti, Administrator  
Our House Too Residential Care Home  
69 1/2 Allen Street  
Rutland, VT 05701

Provider #: 0377

Dear Ms. Patorti:

Enclosed is a copy of your acceptable plans of correction for the onsite complaint investigation conducted on **October 17, 2013**. Please post this document in a prominent place in your facility.

We may follow up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN  
Licensing Chief

PC:ne

Enclosure

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  0377	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  R-C 10/17/2013
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NAME OF PROVIDER OR SUPPLIER  
**OUR HOUSE TOO RESIDENTIAL CARE HOME**

STREET ADDRESS, CITY, STATE, ZIP CODE  
**69 1/2 ALLEN STREET  
RUTLAND, VT 05701**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments:  An onsite complaint investigation was conducted on 10/17/13 by the Division of Licensing and Protection. The following regulatory violations were identified:	R100		
R257 SS=D	VII. NUTRITION AND FOOD SERVICES  7.3 Food Storage and Equipment  7.3.g Doors, windows and other openings to the outdoors shall be screened against insects, as required by seasonal conditions  This REQUIREMENT is not met as evidenced by: Based on observation, the Residential Care Home (RCH) failed to ensure all doors were screened against insects, and windows with screens remained clean and free of dust. Findings include:  During a tour of the environment on 10/17/13 at 10:05 AM, the door in the dining room was noted to be open and without the use of a screen door to protect the environment from insects entering the RCH. Also noted, the window screen in the kitchen located above the kitchen sink and in an area where food is prepared, was heavily covered in dust. The house manager acknowledged the kitchen screen was soiled and later directed staff to remove and wash the screen.	R257  R257	Staff has been reminded that the back door must remain closed and a sign stating such has been added to the door - Screens will be cleaned as necessary and at least monthly, this duty has been added to the monthly environmental checklist - manager will monitor for completion and compliance.	10/25/13
R266 SS=E	IX. PHYSICAL PLANT  9.1 Environment	R266		

Division of Licensing and Protection  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
*Paula [Signature]* ADMINISTRATOR TITLE  
11/12/13 (X6) DATE  
ITE FORM 0000 KB7511 If continuation sheet 1 of 2

R257 + R266 POC's accepted 11/14/13  
Fmclntosh RN/PMC

PMC

Division of Licensing and Protection

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R266

Continued From page 1

9.1.a The home must provide and maintain a safe, functional, sanitary, homelike and comfortable environment.

This REQUIREMENT is not met as evidenced by:  
Based on observations and interview, the RCH failed to ensure the home maintained a safe and sanitary environment. Findings include:

During a tour of the RCH on 10/17/13 at 10:10 AM, the following observations were made:

1. Floor tiles outside the shower stall in a bathroom where residents are showered was noted to have sustained water damage and was deteriorated exposing the wood sub-flooring. The damaged floor prevented adequate cleaning of the floor and outer shower surfaces and was unsafe for residents who may sustain contact with the uneven and jagged surface.
2. The kitchen floor was noted to have a build up of grime around the edges of the tile, especially under the counters. The corner space on the right side of the kitchen refrigerator was heavily soiled with dust, cluttered with multiple items which were also noted to be covered with dust and debris.

On the afternoon of 10/17/13, the owner/manager confirmed the damaged noted in the bathroom and the concerns identified in the kitchen.

R266

R266

Contractor was already hired and started this work on 10/22/13 as the surveyor was informed would be happening - work has been completed.

The Kitchen floor is rubber and not easy to clean - A steamer has been used to remove the build up and will be used as needed -

Staff has been reminded of the importance of keeping the house free of dust and clutter. House manager will monitor weekly.

11/1/13

10/18/13