

Adult Protective Services Program  
Data Report for December 2013

Submitted to: Senator Dick Sears, Senate Committee on Judiciary  
Senator Claire Ayer, Senate Committee on Health and Welfare  
Rep. William Lippert, House Committee on Judiciary  
Rep. Ann Pugh, House Committee on Human Services

Submitted by: Susan Wehry, Commissioner, AHS/DAIL  
From: Clayton Clark, Director, DLP   
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Report Date: January 6, 2014

Attached please find the December 2013 monthly data for the Adult Protective Services (APS) program.

In December 2013 APS received a total of 307 reports.

- A. Of the total reports received:
- 1) 82 (27%) were referred to the Survey and Certification Unit for screening and further action. Of these:
    - a) 45 were reports of resident to resident/ patient to patient abuse; and
    - b) 37 were complaints about a licensed facility.
  - 2) Of the remaining 225 (73%) reports:
    - a) 122 (54%) were opened for investigation; and
    - b) 96 (43%) were closed as contacts, including eight (8) reports related to cases opened by prior report and/or previously investigated; and ten (10) reports of self-neglect involving a person aged 60 or older.
    - c) 7 (3%) were pending determination.
- B. December reports were up slightly from November's 296. For the twelve month period between January – December 2013 APS received 3,579 reports.

C. Caseload details:

- 1) In December the average weekly Investigator caseload was 33 compared to 37 in November, and a six-month average weekly caseload of 36. Caseload size is impacted by assigned region, type of investigations assigned and number of investigative staff.

Notes:

- a) The northwest region typically accounts for a higher volume of reports than other regions of the state, with a higher number of investigations assigned.
  - b) Financial exploitation cases and/or investigations conducted jointly with law enforcement often remain open longer than other types of investigations.
- 2) In December the weekly average number of open cases was 366, down slightly from November's 372.

D. Investigation Closures:

- 1) 135 investigations were completed in December, compared to an average monthly closure rate of 94 for calendar year 2013.
- 2) Of December's completed investigations:
  - a) 14 (10%) were closed as Substantiated.
  - b) 121 (90%) were closed as Unsubstantiated.
  - c) 4 names were placed on the Adult Abuse Registry.

*APS December 2013 Data/Report*

*Data Source: Harmony*

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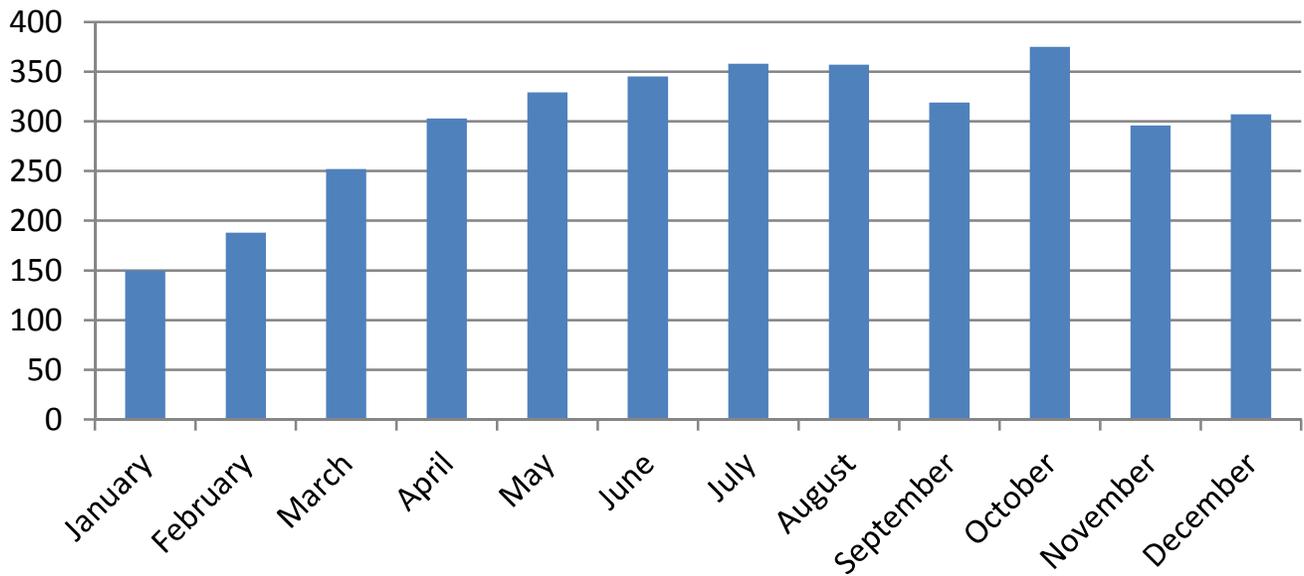
APS Program Data for 2013

	JANUARY		FEBRUARY		MARCH		APRIL		MAY		JUNE	
Intakes Entered	150		188		252		303		329		345	
Intakes Referred to Survey & Certification												
Licensed Facility Resident to Resident Reports												
Closed Contacts (Upon Screening)	73	51%	90	52%	148	60%	189	65%	195	62%	214	64%
Self Neglect Over 60												
Incident Already Investigated												
Investigations Assigned	69	49%	84	48%	99	40%	101	35%	122	38%	124	36%
Completed Investigations	90		70		70		69		76		86	
Substantiated	9	10%	10	14%	7	10%	11	16%	7	9%	12	14%
Unsubstantiated	81		60		62		58		68		74	
Perpetrators placed on registry	20		3		9		14		4		29	
Total Open Cases (Weekly Average)	173		187		213		240		295		327.4	
Case Load (Weekly Average)	13		14		16		21		27		30	
Range	12-55											

	JULY		AUGUST		SEPTEMBER		OCTOBER		NOVEMBER		DECEMBER	
Intakes Entered	358		357		319		375		296		307	
Intakes Referred to Survey & Certification					118		124	33%	88	30%	82	27%
Licensed Facility Resident to Resident Reports					54		50		48		45	
Closed Contacts (Upon Screening)	231	65%	226	63%	216	68%	226	60%	181	61%	177	58%
Self Neglect Over 60							15		10		10	
Incident Already Investigated							7		3		8	
Investigations Assigned	125	35%	127	36%	97	30%	147	39%	106	36%	122	40%
Completed Investigations	118		123		93		99		97		135	
Substantiated	18	15%	11	9%	11	12%	13	13%	11	13%	14	10%
Unsubstantiated	100		112		82		86		86		121	
Perpetrators placed on registry	2		14		14		4		8		4	
Total Open Cases (Weekly Average)	344.9		361		341.93		358.87		371.83		365.97	
Case Load (Weekly Average)	36		35.5		34.193		39.87		37.18		33.27	
Range	12-55											

SFY	SFY08	SFY09	SFY10	CY12	CY13
% of Intake Investigated	50%	40%	45%	48%	39%

## Intakes Entered in 2013



# Percent of Intakes Investigated

